

PAMS MEDIATOR EVALUATION FORM

Please take a moment to complete this form and return it to PAMS. The information you provide will be used to evaluate the mediator's performance.

Mediator's name: _____

I. Mediator Performance

Please circle one comment per question

Did the mediator . . .	Agree	Not sure	Disagree
Explain the mediation process and the role of the mediator in words you could understand?	1	2	3
Listen attentively and actively to you?	1	2	3
Establish and maintain control of the mediation?	1	2	3
Treat you fairly?	1	2	3
Help you come up with options for settlement?	1	2	3

II. Case Management

1. Did your mediator make an effort to schedule the conference at a convenient date, time, and location? ___ yes, ___ no, ___ don't know.
2. Did your mediator complete the mediation in a timely manner? ___ yes, ___ no, ___ don't know.
3. Did your case settle? ___ yes, ___ no, ___ partially.

III. Comments

1. Do you have any suggestions to help this mediator improve his/her performance?

2. Would you recommend PAMS to your friends and family? If not, why not?

Optional Information: Your Name: _____ Case name: _____

Thank you for completing this evaluation form.